



UNA POLICY

1. A 100% payment is to be made before pool session/Dive. This amount is NON refundable in case of no show /getting on boat/ dive aborted or cancelation by the guest under all circumstances. Dive may be postponed under the discretion of UNA management.
2. Smoking, drugs and drinking alcohol is strictly prohibited on our boat. This is for your safety and the safety/comfort of others.
3. Each diver is responsible for carrying her/his dive equipment [from shore to boat and from Boat to shore]. Each diver is also responsible for the care of her/his equipment. [Prices for lost/Damaged Mask – Rs. 2000/- Snorkel –Rs. 1500/- Wet Suit – Rs. 7500/- other equipment as per market rate] shall be charged
4. Persons bringing their own dive kits are responsible for them. UNA will not be held responsible for any damage/loss/ transportation of the respective dive kits.
5. Children below 12 yrs and not diving are discouraged on our boats, unless the dive trip is a private charter. As weather conditions/dive equipment/restricted movement on board may be hazardous to children.
6. Dive sites and in water activities are chosen based on the judgment of the Instructor/Boat Captain.

Cancelation Policy

7. In case the dive trip is cancelled due to acts of God / security reasons, guest will be charged 60% of course fee as per rate card, as pool Training, Instructor Fee, PADI Fee and Legal Fee for documentation is paid all in advance.
8. Cancelation same day / No Show :100% non-refundable (no Dive credits shall be awarded)
9. Cancelation / No Show 48hrs before dive day: 100% amount shall refund.
10. Cancelation/ No Show 24hrs before dive day: 50% amount will be refunded.
11. Dive Course where re-scheduling applicable can be re-scheduled but are non-refundable.

Cancelation/ Refund policy rights in case of special cases are held with the dive center.

Client Details

I, (Name) _____ have read, been explained and understood the above clauses.

Date: _____ Time: _____

Hotel Name in Pondicherry: _____

Date of Birth: _____ Contact No. : _____

Email: _____

Signature: _____